

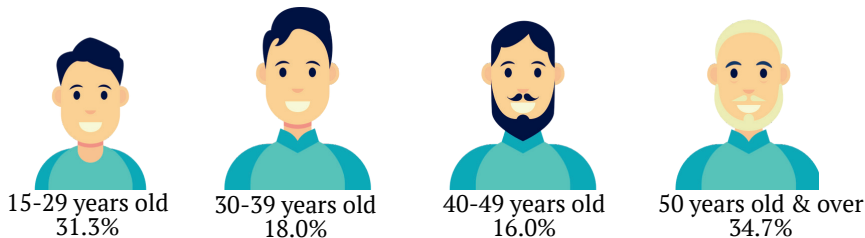
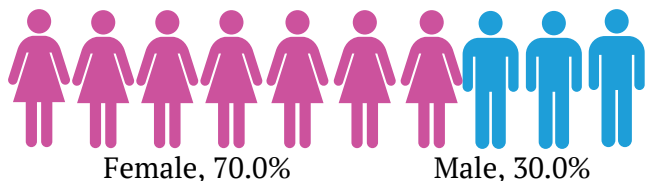
CUSTOMER SATISFACTION RATING:

CRS Outlet Rosales, 4th Quarter 2024

4.99
Overall Satisfaction Rate



Profile of Respondents



Within Region 1, 90.0%
Outside Region 1, 10.0%



College or Higher, 44.7%
Elementary to High School, 55.3%









Employed, 40.7%
Unemployed, 59.3%


Service Quality Dimensions

	Responsiveness	4.99
	Reliability	5.00
	Access and Facilities	5.00
	Communication	4.95
	Cost	5.00
	Integrity	5.00
	Assurance	5.00
	Outcome	5.00

Other Access and Facilities

	Clean Surroundings	5.00
	Clean Restrooms	4.99
	Safe	4.99
	Ventilated	5.00
	Enough Chairs	5.00
	Lactating Room	5.00

Approved for Release:


EDGAR M. NORBERTE
Chief Statistical Specialist