

PRESS RELEASE

PSA – RSSO I go through ISO 9001:2015 Quality Management Systems (QMS) Internal Quality Audit with No Nonconformity Findings

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(At the front row seating from left to right) Atty. Brozybroz Y. Mateo, the Statistical Specialist II of the Philippine Statistics Authority—Regional Statistical Services Office—Cordillera Administrative Region (PSA-RSSO CAR); Atty. Sheila O. De Guzman, the Regional Director of the Philippine Statistics Authority—Regional Statistical Services Office I (PSA—RSSO I); Mr. Rickson V. Bala-oy, the Accountant III of the Philippine Statistics Authority—Regional Statistical Services Office—Cordillera Administrative Region (PSA—RSSO CAR), and the staff of the PSA—RSSO I, pose for a group photo after announcing the results of the Quality Management Systems (QMS) Internal Quality Audit.

The Philippine Statistics Authority—Regional Statistical Services Office I (PSA – RSSO I) went through ISO 9001:2015 Quality Management Systems (QMS), Internal Quality Audit conducted by the representatives from the Philippine Statistics Authority-Regional Statistical Services Office – Cordillera Administrative Region (PSA – RSSO CAR) on 07 October 2024.

The ISO 9001:2015 specifies requirements for a quality management system when an organization: a) needs to demonstrate its ability to consistently provide products and services that meet customer and applicable statutory and regulatory requirements, and b) aims to enhance customer satisfaction through the effective application of the



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system, including processes for improvement of the system and the assurance of conformity to customer and applicable statutory and regulatory requirements.

PSA – RSSO I's Civil Registration and Administrative Support Division (CRASD), Statistical Operations and Coordination Division (SOCD), including the Civil Registration System (CRS) outlet were visited to validate each division's ISO 9001:2015 compliance with its processes and practices.

Moreover, recently hired employees (Regular and Contract of Service Workers) and Government Internship Program (GIP) interns were individually asked about their knowledge of the PSA's Quality Policy, Quality Management System, and if they undertook the Oath of Data Privacy.

PSA – RSSO CAR's Statistical Specialist II, Atty. Brozybroz Y. Mateo and Accountant III, Mr. Rickson V. Bala-oy, deliberated the results at the end of the internal quality audit with high regard as the PSA – RSSO I's divisions were compliant with the ISO 9001:2015 requirements, with some areas being labeled for Opportunity for Improvement (OFI) and with No Major Nonconformity (NC A) nor Minor Nonconformity (NC B).



PSA – RSSO I will continue to adhere to the ISO 9001:2015 standards to ensure the delivery of quality products and services to the people.

CAMILLE CARLA U. BELTRAN

Chief Administrative Officer
(Officer-in-Charge)

Per SO No. RSSO I 2401-0532

Dated 07 October 2024

For: ATTY. SHEILA O. DE GUZMAN

Regional Director
Regional Statistical Services Office 01

Designation	Initial	Date
ROIV	ZLG	09-Oct-2024
IOI	ACM	09-OCT-2024