



REPUBLIC OF THE PHILIPPINES

PHILIPPINE STATISTICS AUTHORITY

Reference No. 20ONS00-08

NOTICE AND ADVISORY TO THE PUBLIC

Notice is hereby given to the public that the Agreement between the Philippine Statistics Authority (PSA) and Pilipinas Teleserv Inc.(Teleserv) on requests for civil registry documents (birth, marriage, death certificates, certificate of no marriage/advisory on marriages) through PSA Helpline Plus, has been officially terminated effective 20 December 2019.

In view of such termination, Teleserv is no longer authorized to receive requests for civil registry documents from any party. Any transaction made with Teleserv through PSA Helpline Plus will not be honoured by PSA.

Online request for civil registry documents is still available thru the psaserbilis.com.ph.

Said documents may also be requested thru the following:

1. Walk-in application at Regional/Provincial Serbilis Outlets;
- 2.Batch Request Entry System (BREQS) at selected SM Malls and partner Local Government Units (LGUs); and,
3. POEA One-Stop Shop

For inquiries and clarification, please call (02)8461-0500 local 702.

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